◆

DATE: April 20, 1994

TO: District Engineers
District Field Engineers
District Construction Engineers
Resident/Project Engineers

FROM: Cliff Farr
Assistant Construction Staff Engineer
Lansing Construction

RE: <u>**Construction Instructional Memorandum 1994-8**</u>
<u>**Loading Software on the CPRKS PC**</u>

Telephone calls have come in from offices experiencing problems with R2HOST, CPRKS, or ML8 that are related to new software installations. These problems are due to loading software (even if the package itself is M•DOT-supported) on to the CPRKS PC where the new load modifies certain system files that R2HOST, CPRKS, or ML8 uses. Another possible problem would be a memory conflict with the standard software on the PC.

Because the OIM Helpline, Construction Division, or OIM Development area do not have the staff to follow up on these situations, the following is our policy:

> **Lansing will support the standard CPRKS configuration; it has been tested and works. Any other software loaded on to your CPRKS PC will be done at your own risk, and conflicts with CPRKS, ML8, and R2HOST will not be resolved by Lansing. If the problem still exists after unloading the new applications, Lansing will reinstall or reconfigure the PC to run the standard CPRKS configuration. The same policy holds true for loading software on Pen Computers.**

No problems have been experienced with WordPerfect, SURVEY4, PCFILE, or ROADRUNNER, so these are alright to load.

If you have any questions, please call Marty Foster or Cliff Farr at (517) 373-2304.

_____
Asst. Construction Staff Engineer

CDF:srh
cc: Lansing Construction Engineers   R. Hunt, Finance
    Lansing Construction Technicians   H. Linne, Maintenance
    G. Taylor   OEO
    L. Kinney   M & T
    K. Fox   MAPA
    J. Andrews   MRBA
    B. Hayes, Finance   MCPA
    Engineering Services   MCA
    Design

Subject Index: CPRKS